

Governance Training

Participant's Guide

OPENING PRAYER - BUILDING COMMUNITY

As a Vincentian Servant Leader

Leader:

Servant leadership in the Society of St. Vincent de Paul is focused on building and sustaining a community of individuals formed in a Mission and Rule. Values control behavior. We act on the basis of what we believe really matters, what is right and good. Whoever influences the Core Values in a group is, in fact, the leader. The process must begin with the values God instills in the leader, and so we pray:

Alternate sides:

- I realize I cannot control everything, God, even through endless rules, regulations, and directives. I do not want an immobilized democracy in which everyone votes on every little thing. Nor do I want a demoralized dictatorship where I have to decide everything and think up everything. I want a true community with strong relationships and effective actions guided by commitment to our mission.
- Our Core Values make us a faith community in which achieving our mission is our means of becoming better people and a better organization. These values move us toward the right goals. If we do not live our core values, nothing else will work right.
- Your call to leadership always includes your provision of what I need to lead. By your grace I can do a lot of things to keep the Core Values before us and to model them myself, but only your Spirit can plant them deep and strong in everyone's heart. Make me a spiritual leader, a nexus in the dynamic relationship of your Spirit and the spirit of the members.
- I know the odds are against this working. It feels safer to try to tell everyone what to do instead of trusting them to act on their own in concert with our core values. But help me to respect them as individuals you created them to be so they can grow and be truly great for your glory.
- I want to be a spiritually sensitive leader, to enable people to sense more clearly and powerfully the call and guidance of your Spirit in their lives. I know this kind of leadership is rare because it is a matter of the spirit, but, God, that is the kind of leader I want to be.

Together:

As the leader, I am responsible for the mission and values we all live by. It must begin within me. Give me a healthy and strong spirit, for there is no going back. I feel a deep longing for the future. Help us to live the Core Values that will take us there. I want it, God; I ache for it—for how things *could* be. Infuse the Core Values in our hearts, God. Start with me. Amen

TABLE OF CONTENTS

OPENING PRAYER - BUILDING COMMUNITY	2
TABLE OF CONTENTS	3
Figure 1 - Title Page	7
Figure 2 - This Session will cover	7
Figure 3 - Charism	8
Figure 4 - Evangelizer of the Poor	8
Figure 6 - Study Reveals Non-Profit Governance Lacking	9
Figure 5 - Governance & Vincentian Charism	9
Figure 8- People	10
Figure 7 - Governance Involves	10
Figure 9- In our Society	11
Figure 10 - Society Decision Structure	11
Figure 11 - Society Structure	12
Figure 12 - Legal Structure	12
Figure 13 - For Profit Corporation	13
Figure 14 - Society's Stakeholders	13
Figure 15 - Change	14
Figure 16 - Documents	14
Figure 17- Document - The Rule	15
Figure 18- Documents - Articles	15
Figure 19 - Documents-Bylaws	16

Figure 20 - Small Group Discussion	16
Figure 21 - Documents - Policies	17
Figure 22 - Governance Process Policy	17
Figure 23 - Board Staff Linkage Policy	18
Figure 24 - Board Staff Relations	18
Figure 25 - Board & Staff Relations - Governance	19
Figure 26 - Board & Staff Relations - Management	19
Figure 27 - Board & Staff Relations - Who is in Charge of what?	20
Figure 28 - Executive Limitations Policy	20
Figure 29 - Global Executive Constraint Policy	21
Figure 30- Board & Volunteer Staff Relations	21
Figure 31 - Board & Volunteer Staff Relations - Governance	22
Figure 32 - Board & Volunteer Staff Relations - Management	22
Figure 33 - Board & Volunteer Staff Relations - Who is in charge of what?	23
Figure 34 - Volunteer Executive Limitation Policy	23
Figure 35 - Global Volunteer Executive Constraint Policy	24
Figure 36- Ends Policy	24
Figure 37 - Other Governance Process Policies	25
Figure 38 - Procedures	25
Figure 39 - Small Group Discussion	26
Figure 40 - Corporate Governance	26
Figure 41 - Overarching Responsibilities/Duties of the Board & Its Members	27
Figure 42 - As A Board Member, What Do I Need to Know?	27
Figure 44 - Specific Duties	28
Figure 43 - Job Description	28
Figure 45 - Specific Duties Cont. 1	29
Figure 46 - Specific Duties Cont. 2	29
Figure 47 - What Do I Need To Know About The Organization & Its Functions?	30
Figure 48 - What Do I Need To Know About The Organization & Its Functions? - Organizati Structure	
Figure 49 - What Do I Need To Know About The Organization & Its Functions? - Board Stru	

Figure 50 - What Do I Need To Know About The Organization & Its Functions? - Organizat Planning	
Figure 51 - What Do I Need To Know About The Organization & Its Functions? - Program S	Services 32
Figure 52 - What Do I Need To Know About The Organization & Its Functions? - Funding	32
Figure 53 - What Is Expected Of Me As A Board Member?	33
Figure 54 - What Is Expected Of Me As A Board Member?- Knowledge & Preparation	33
Figure 55 - What Is Expected Of Me As A Board Member?- Participation	34
Figure 56 - What Is Expected Of Me As A Board Member?- Time Commitment	34
Figure 57 - What Is Expected Of Me As A Board Member?- Constraints	35
Figure 58 - BOARD RESPONSIBILITIES	35
Figure 59 - Board Responsibility 1 - Determine & articulate Mission, Vision, Essential Elemer Values	
Figure 60 - Mission Statement	36
Figure 61 - Essential Elements	37
Figure 62 - Core Values	37
Figure 63 - Core Values (Cont.)	38
Figure 64 - Board Responsibility 2 - Recruit & Select Council CEO/ED	38
Figure 65 - Board Responsibility 3 - Support CEO/ED & Assess their Performance	39
Figure 66 - Board Responsibility 4 - Ensure Board engages in Short term & Strategic Planning	g39
Figure 67 - Yogi Berra says:	40
Figure 68 - If you always do	40
Figure 69 - Board Responsibility 5 - Determine Programs & monitor & assess value	41
Figure 70 - Special Works	41
Figure 71 - Special Works Cont.	42
Figure 72 - Normal Operations Special Works	42
Figure 73 - Incorporated Special Works	43
Figure 74 - Incorporated Special Works Cont.	43
Figure 75 - BOARD RESPONSIBILITIES Cont	44
Figure 76 - Board Responsibility 6 - Ensure resources needed to implement plans available	44
Figure 77 - Reasons Councils go out of existence	45
Figure 78 - Board Responsibility 7 - Make sure there is effective management & use of resor	urces 45
Figure 79 - Board Responsibility 8 - Enhance Society's & Council's credibility and public image	re 46

Figure 80 - Board Responsibility 9 - Protect Council's & Conference's integrity & ensure ac	•
Figure 81 - Essential Policies	
Figure 82 - Essential Policies (cont.)	
Figure 83 - 501 (c)(3) Tax Exemption	
Figure 84- National Group Exemption (NSGED)	
Figure 85 - Filing 990's	
Figure 86 - Loss of Exempt Status	49
Figure 87 - Board Responsibility 10 - Assess & develop Board's own Effectiveness	50
Figure 88 Small Group Discussion	50
Figure 89 - Overriding Duties	51
Figure 90 - Loyalty	51
Figure 91 - Loyalty (cont. 1)	52
Figure 92 - Loyalty (cont. 2)	52
Figure 93 - Obedience	53
Figure 94 - Care	53
Figure 95 - Care (cont.1)	54
Figure 96 - Care (cont. 2)	54
Figure 97 - Final Thoughts	55
Figure 98- Resource List	55
Figure 99 - Questions	56
Figure 100 - THANK YOU FOR YOUR PARTICIPATION!	56
BEATITUDES OF A VINCENTIAN SERVANT LEADER	59

Figure 1 - Title Page

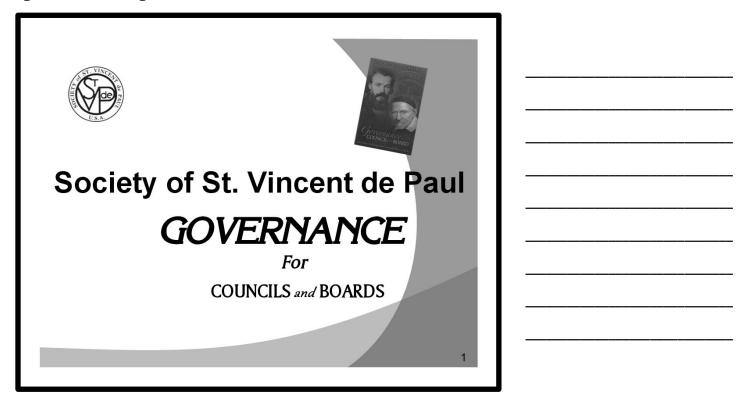


Figure 2 - This Session will cover

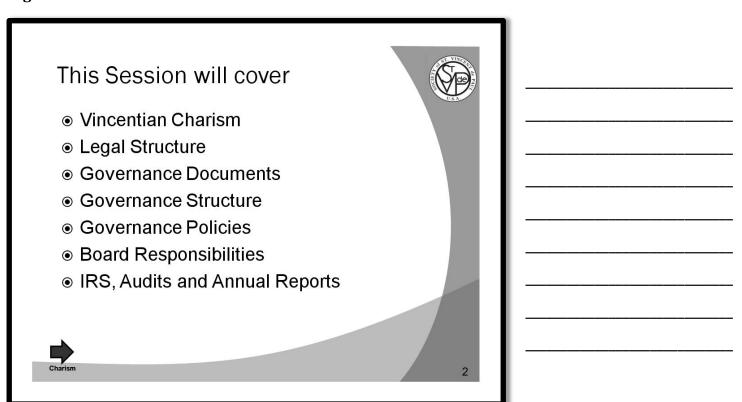


Figure 3 - Charism

Charism Charism is a gift given by God to carry out the Church's mission. Vincentian Charism is to walk in the spirit of Vincent de Paul.

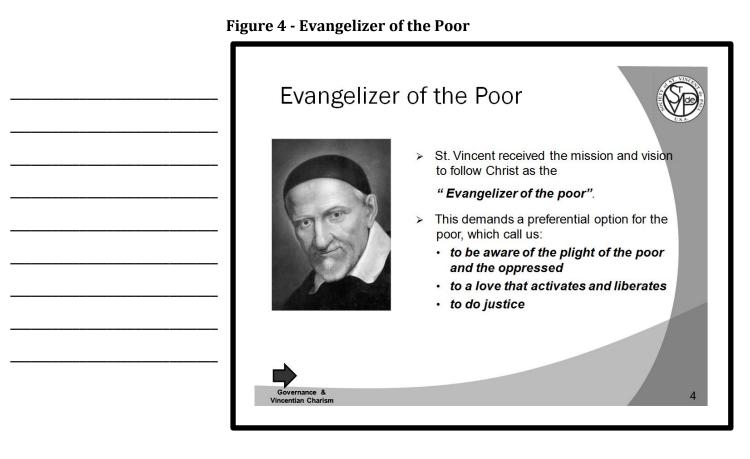


Figure 5 - Governance & Vincentian Charism

Governance & Vincentian Charism • Governance must be rooted in our Vincentian Charism: • to preach the good news to the poor • to serve the suffering and the most abandoned • to love the poor with compassion and action (affective and effective love) • to make the love of God a reality in the lives of those living in poverty • to call forth justice • to trust in Divine Providence • to live the Vincentian Virtues and Values

Figure 6 - Study Reveals Non-Profit Governance Lacking

Urban Institute Study Reveals NonProfit Governance Lacking A study of over 5,000 nonprofit's boards reveals a failure to demonstrate good governance practices. Of the boards studied: Only 52% "very actively engaged" in setting organizational policy or financial oversight Only 54% actively engaged in reviewing the CEO's performance Only 50% have a written conflict of interest policy — This goes to 30% for organizations with < \$100,000 in annual revenues 75% don't require board members to disclose their financial interests in entities doing business with the nonprofit – organizations maybe unaware of existing conflicts of interest Only 50 % have a written policy to protect whistleblowers

Figure 7 - Governance Involves

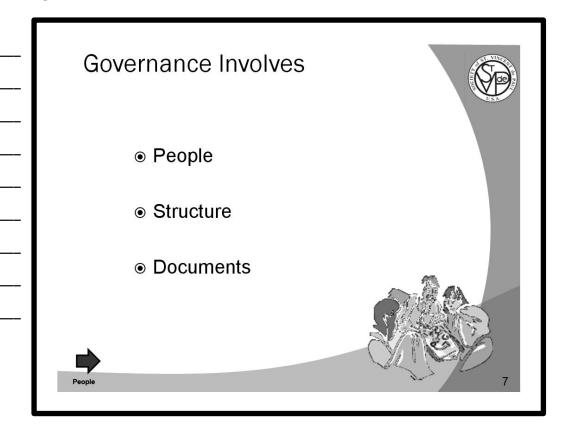


Figure 8- People

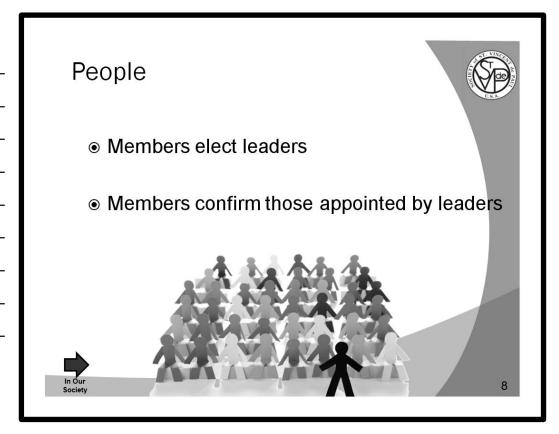


Figure 9- In our Society

In our Society Members govern In our Bylaws each level: Conference, District Council, (Arch)Diocesan Council, National Council and International Council is made up of Leaders from the preceding level. Decision making is determined by the members through Governance Documents at each level.

Figure 10 - Society Decision Structure

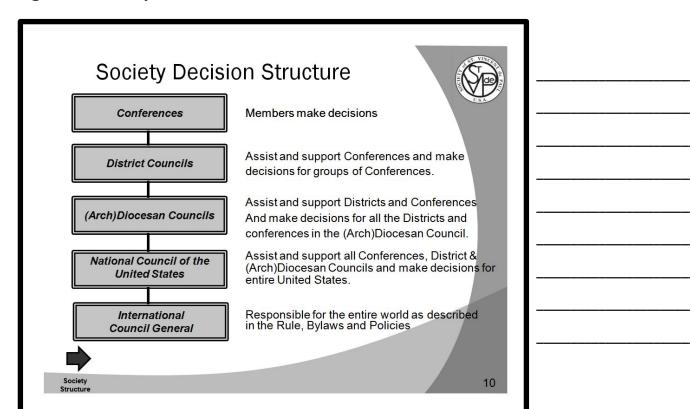


Figure 11 - Society Structure

Society Structure Conference - Responsible for specific works as described in the Rule, Bylaws and Policies. District Councils - Responsible for a min. of 3 and max. of 15 Conferences as described in the Rule, Bylaws and Policies. (Arch) Diocesan Councils - Responsible for 3 or more District Councils within its boundaries as described in the Rule, Bylaws and Policies. National Council - Responsible for all (Arch)Diocesan and District Councils and all Conferences in the United States as described in the Rule, Bylaws and Policies.

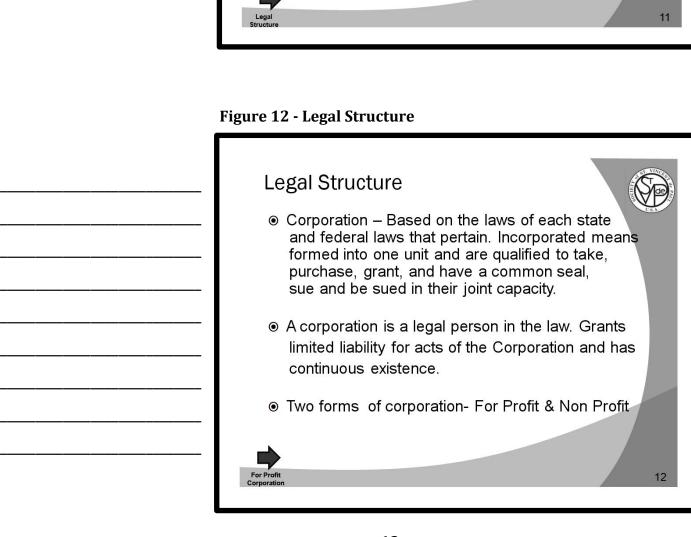


Figure 13 - For Profit Corporation

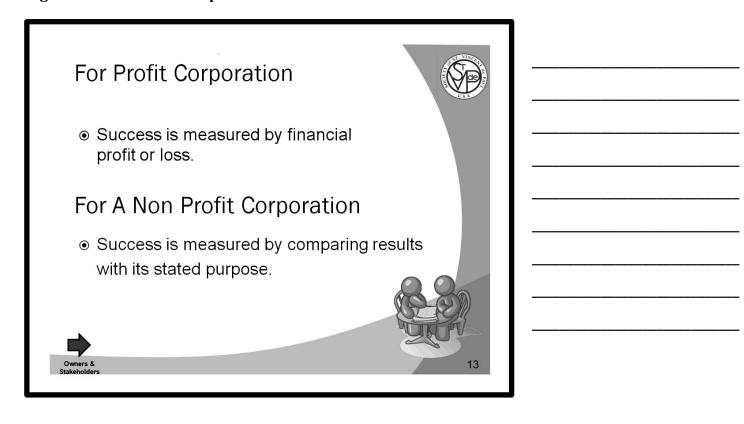


Figure 14 - Society's Stakeholders



Figure 15 - Change

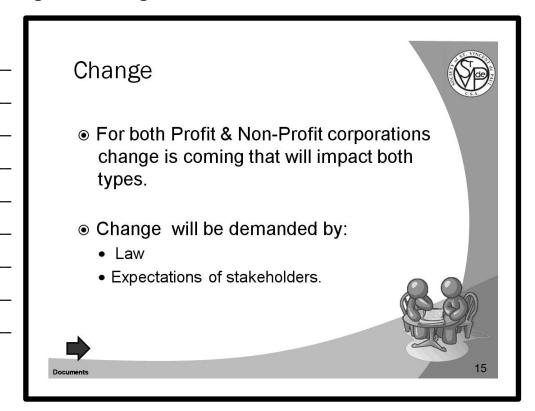


Figure 16 - Documents

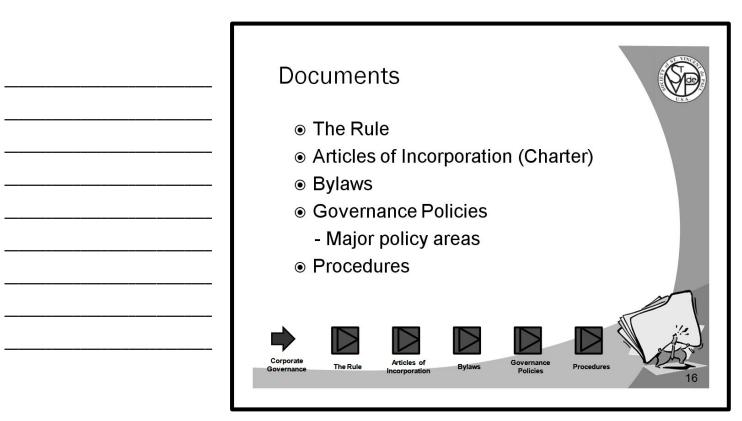


Figure 17- Document - The Rule

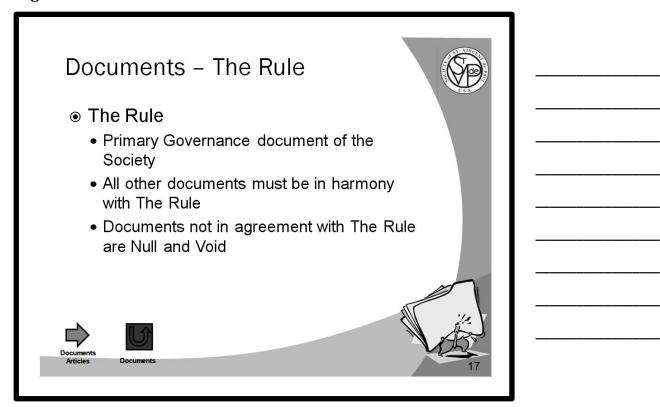


Figure 18- Documents - Articles

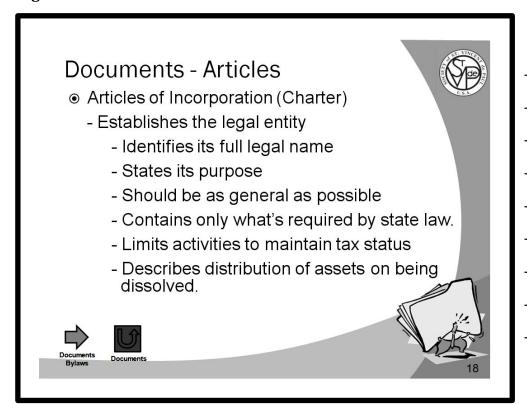
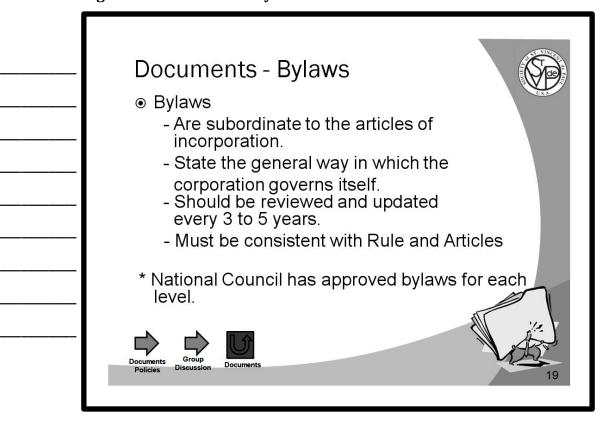


Figure 19 - Documents-Bylaws



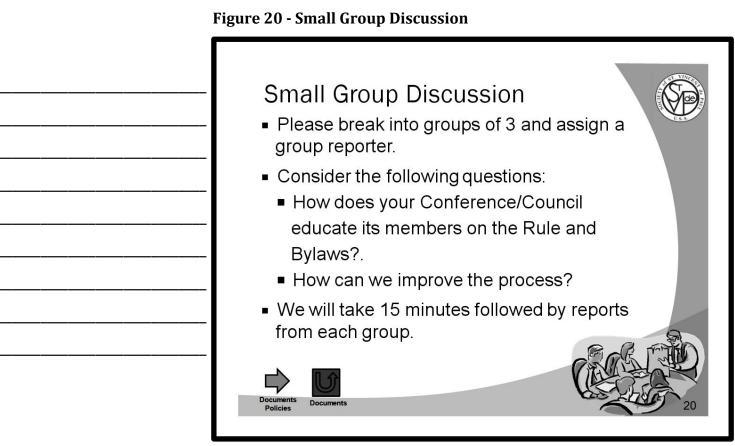
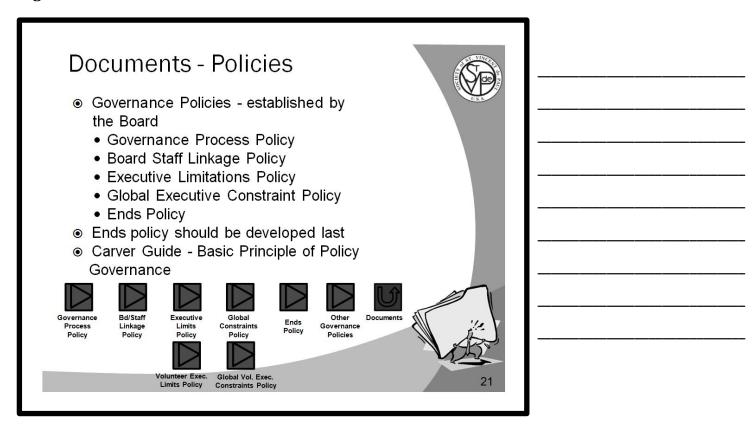


Figure 21 - Documents - Policies



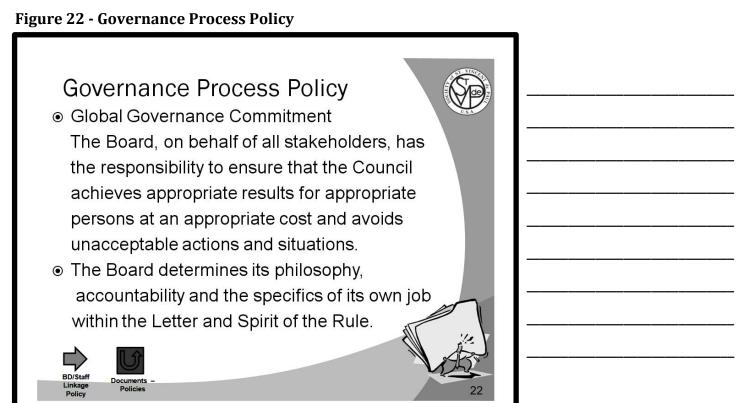


Figure 23 - Board Staff Linkage Policy

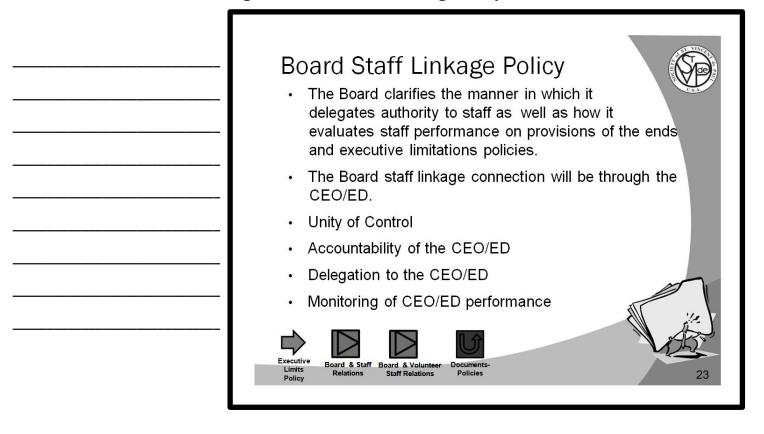


Figure 24 - Board Staff Relations

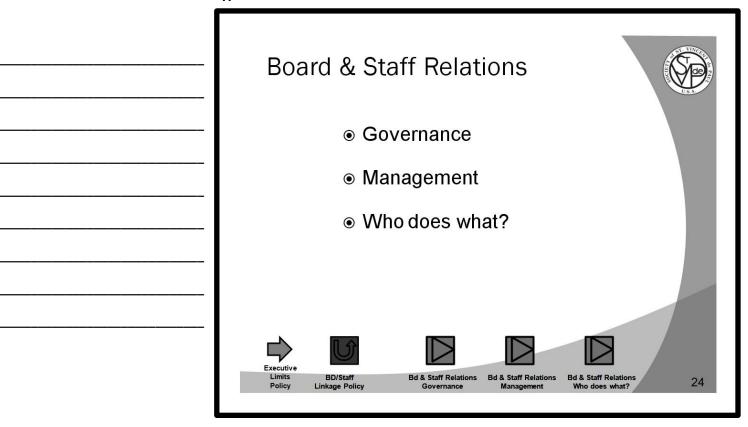


Figure 25 - Board & Staff Relations - Governance

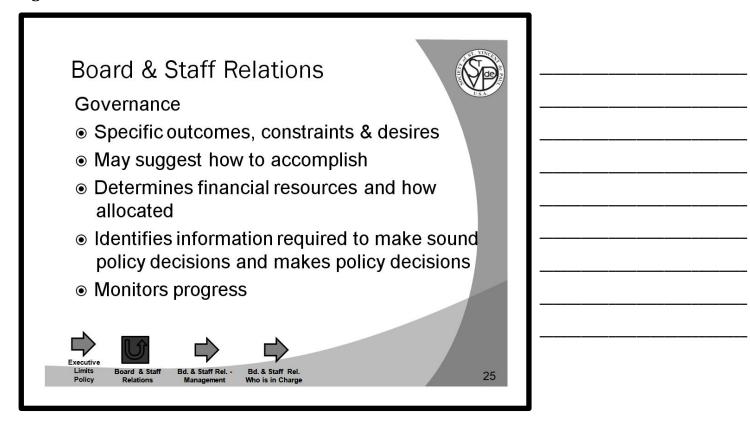


Figure 26 - Board & Staff Relations - Management

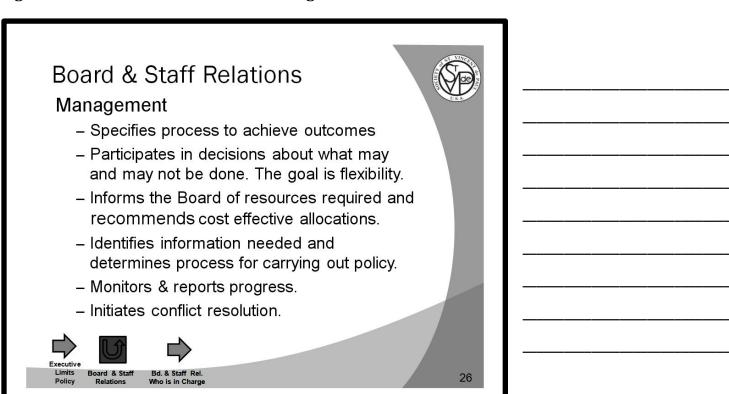


Figure 27 - Board & Staff Relations - Who is in Charge of what?

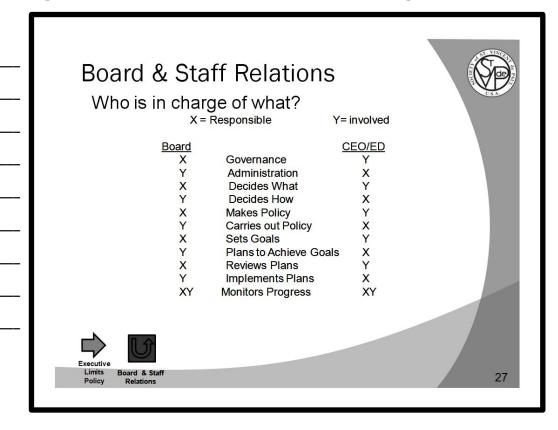


Figure 28 - Executive Limitations Policy

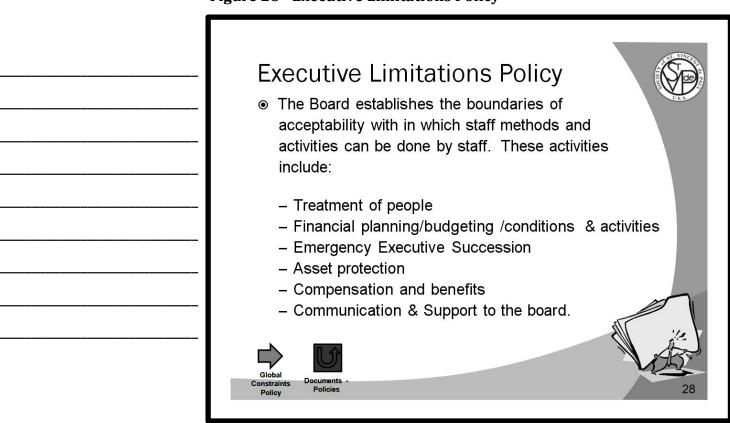


Figure 29 - Global Executive Constraint Policy

Global Executive Constraint Policy The CEO/ED shall not cause or allow any organizational practice, activity, decision, or circumstance which is either unlawful, imprudent or in violation of the mission, and practice of the council or violates commonly accepted business and professional ethics. The CEO/ED will not allow any program, service or public statements that are inconsistent with the teachings of the Catholic Church. The CEO/ED shall not endanger the public image or credibility of the Society of St. Vincent de Paul, particularly in ways that would hinder its accomplishment of its mission.

Figure 30- Board & Volunteer Staff Relations

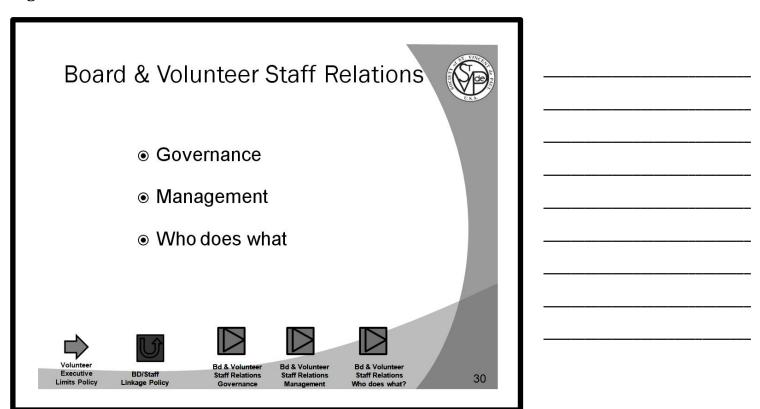


Figure 31 - Board & Volunteer Staff Relations - Governance

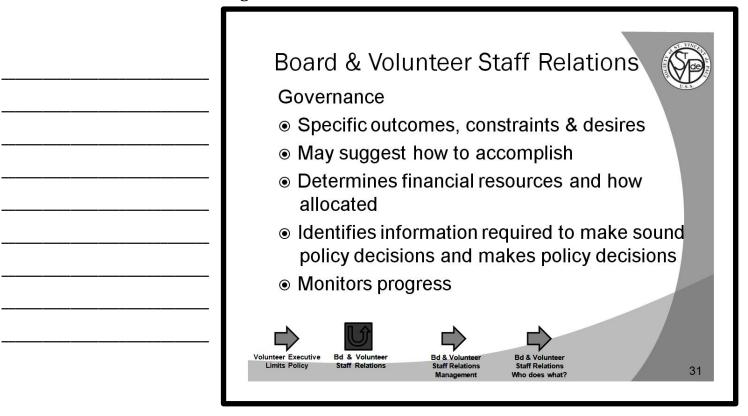


Figure 32 - Board & Volunteer Staff Relations - Management

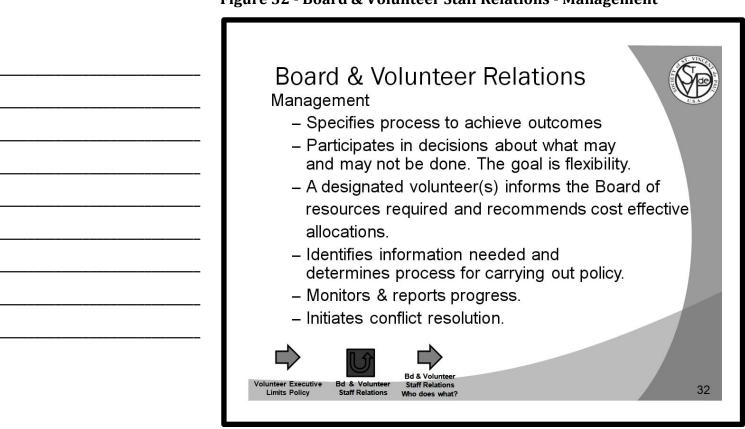


Figure 33 - Board & Volunteer Staff Relations - Who is in charge of what?

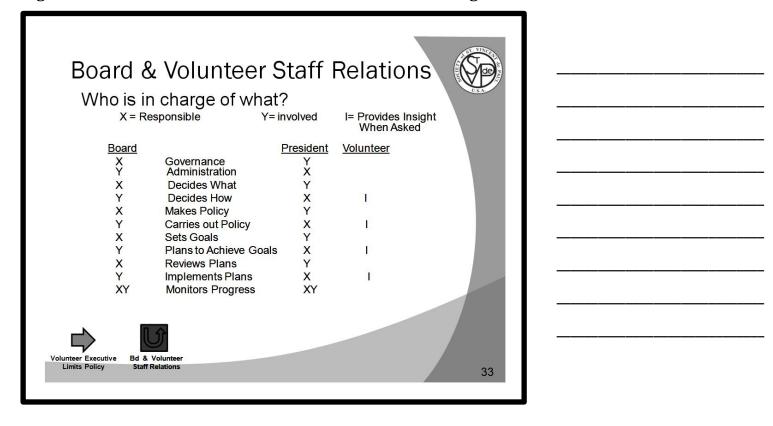


Figure 34 - Volunteer Executive Limitation Policy

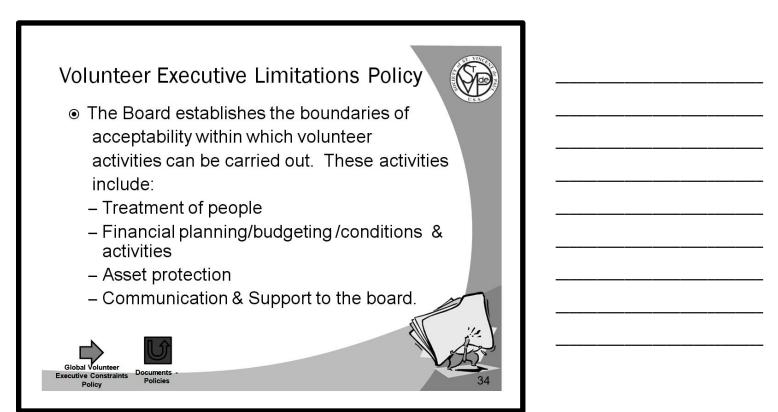


Figure 35 - Global Volunteer Executive Constraint Policy

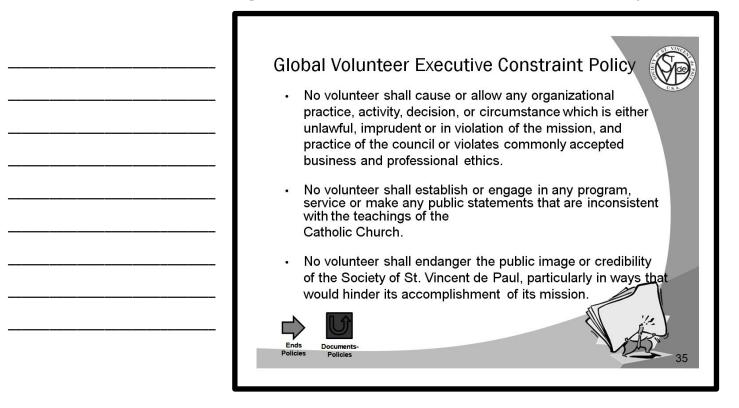


Figure 36- Ends Policy

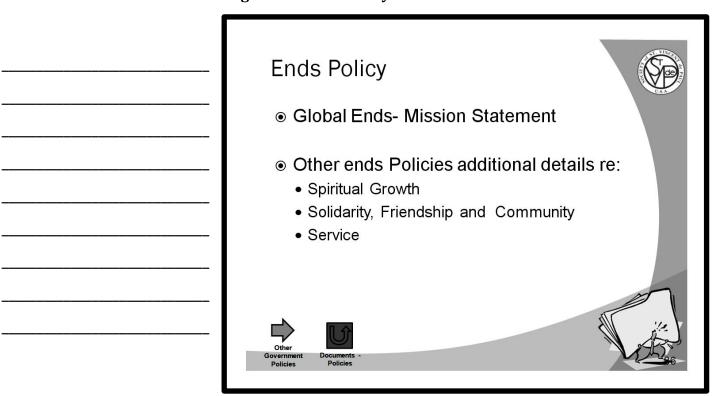


Figure 37 - Other Governance Process Policies

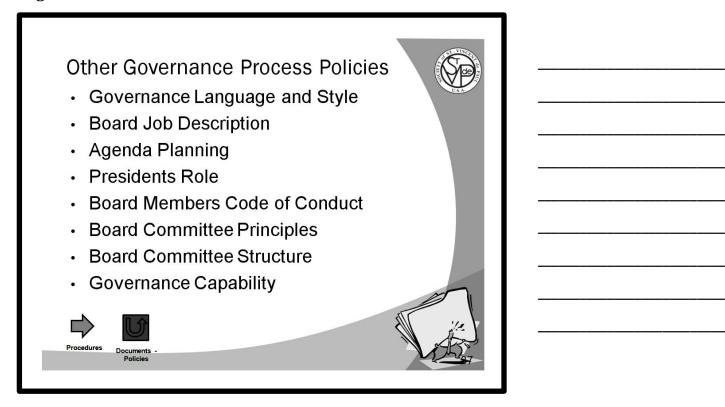


Figure 38 - Procedures

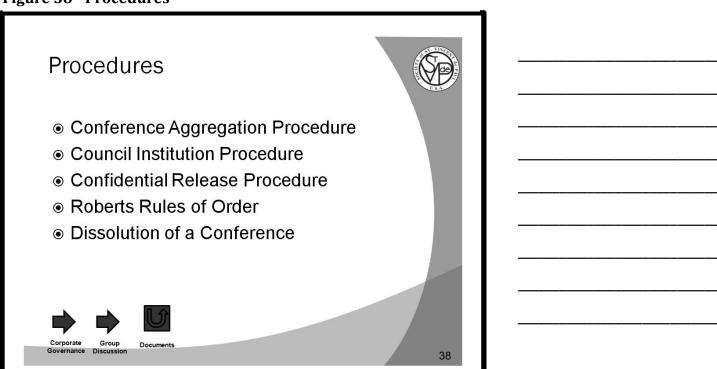


Figure 39 - Small Group Discussion

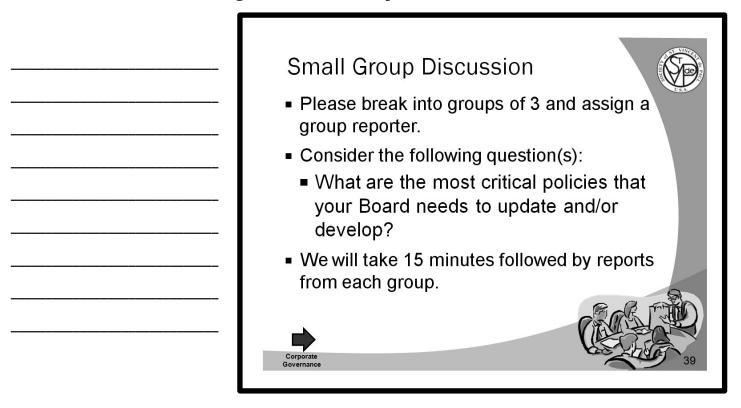


Figure 40 - Corporate Governance

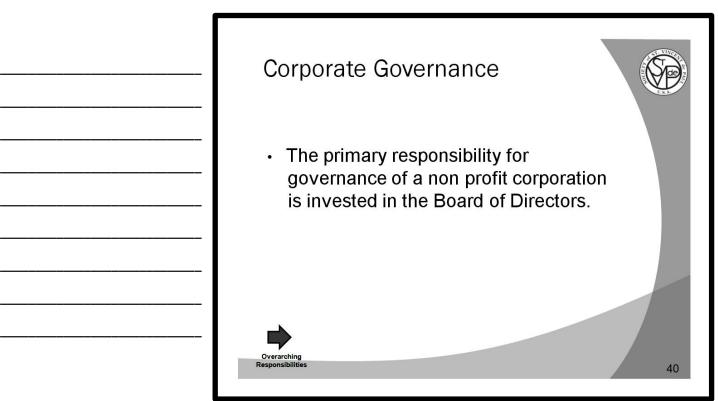


Figure 41 - Overarching Responsibilities/Duties of the Board & Its Members

Overarching Responsibilities/ Duties of the Board & Its Members The Board/Council Has a responsibility to articulate prerequisites for membership candidates, orient new members and periodically self evaluate performance individually and as a whole. As a the backbone of a nonprofit organization, is accountable for the stewardship of the public's investment in their charitable mission to all our stakeholder's. As nonprofit, needs to pursue good business practices, while not pursuing profits, the focus is on changing lives and providing services that meet real needs and move our vision forward.

Figure 42 - As A Board Member, What Do I Need to Know?

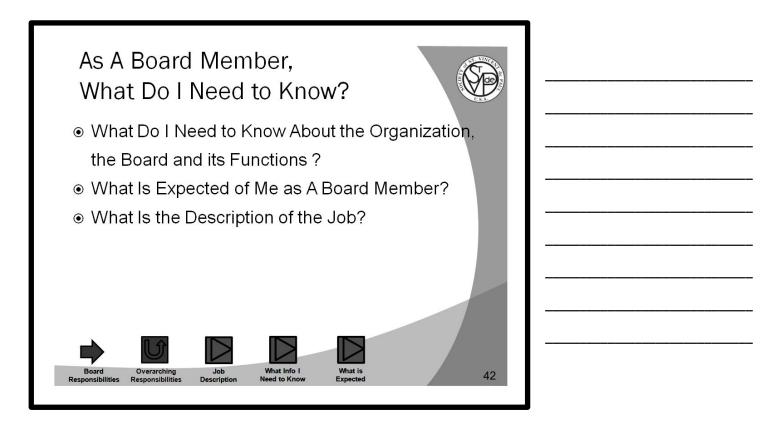
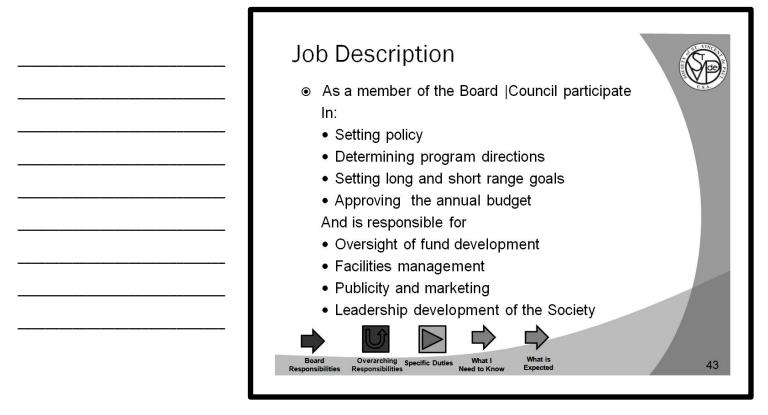


Figure 43 - Job Description



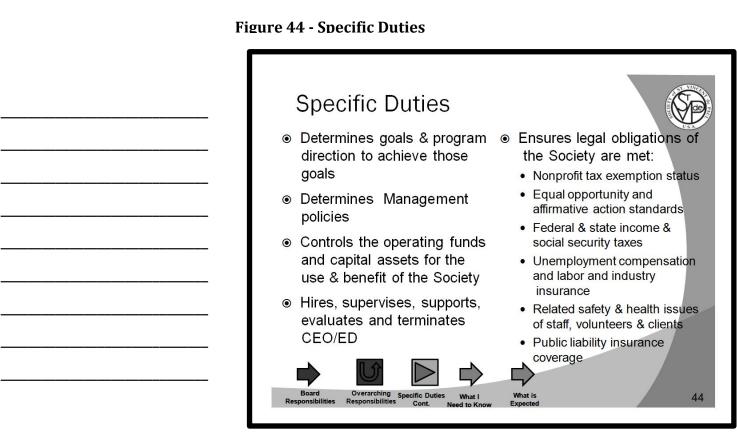


Figure 45 - Specific Duties Cont. 1

Specific Duties Cont. 1 Approves grants, contracts, Participates in Board leases & other legal designated fund raising documents as per the bylaws activities Ensures that personnel & Represents the organization volunteer policies are to the community properly administered Participates in the annual Creates & executes a Board retreat to establish diversified fund short & long range goals development program Attends all Board meetings Contributes financially to the & assigned committee organization meetings 45

Figure 46 - Specific Duties Cont. 2

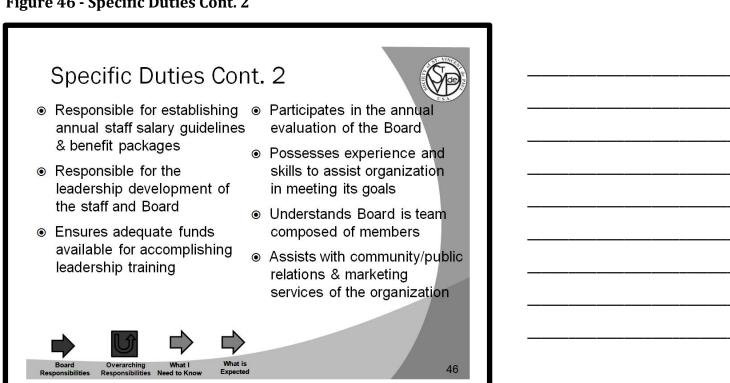


Figure 47 - What Do I Need To Know About The Organization & Its Functions?

 What Do I Need To Know About The Organization & Its Functions? Goal: Have sufficient materials & information about the organization & it functions, to allow making informed decisions		
 ● Organization & Its Structure:		
 ● Organizational Planning:		
 Board Responsibilities Responsibilities Continue Description Expected 47		

Figure 48 - What Do I Need To Know About The Organization & Its Functions? - Organization & Its Structure

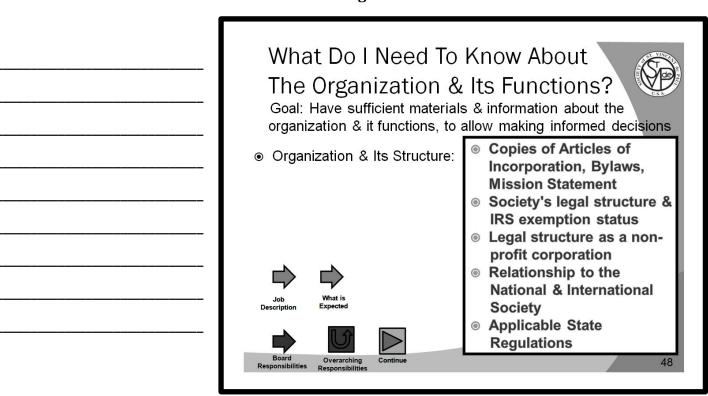


Figure 49 - What Do I Need To Know About The Organization & Its Functions? - Board Structure

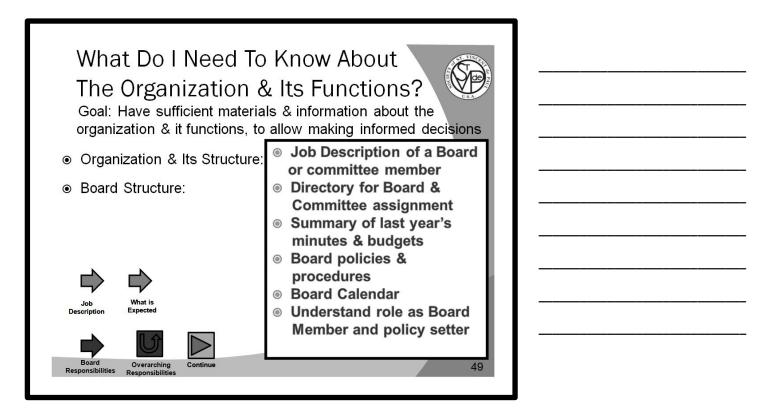


Figure 50 - What Do I Need To Know About The Organization & Its Functions? - Organizational Planning

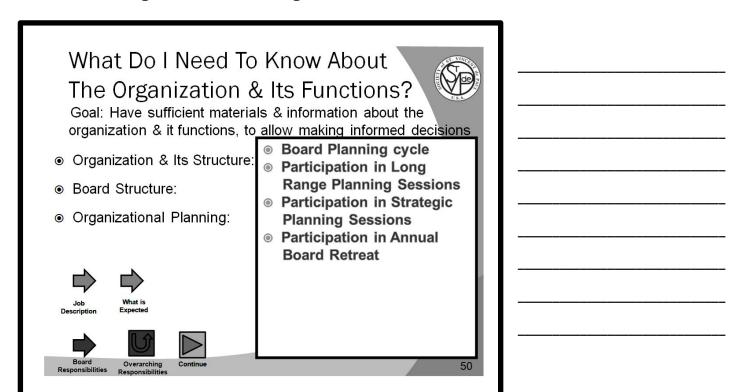


Figure 51 - What Do I Need To Know About The Organization & Its Functions? - Program Services

	What Do I Need To Know About The Organization & Its Functions? Goal: Have sufficient materials & information about the organization & it functions, to allow making informed decisions		
	Organization & Its Structure:	 Current Programs and Staff Assignments 	
	■ Board Structure:	Current Level of Volunteer	
_	Organizational Planning:	Programs and Functions ⊚ Statistical Summary of	
		Programs and Projected Future	
	Job What is Expected	 Summary of Temporary Actions on Program and /or Staff Size 	
		Annual Facility Tour with CEO	
	Board Overarching Continue Responsibilities Responsibilities	51	

Figure 52 - What Do I Need To Know About The Organization & Its Functions? - Funding

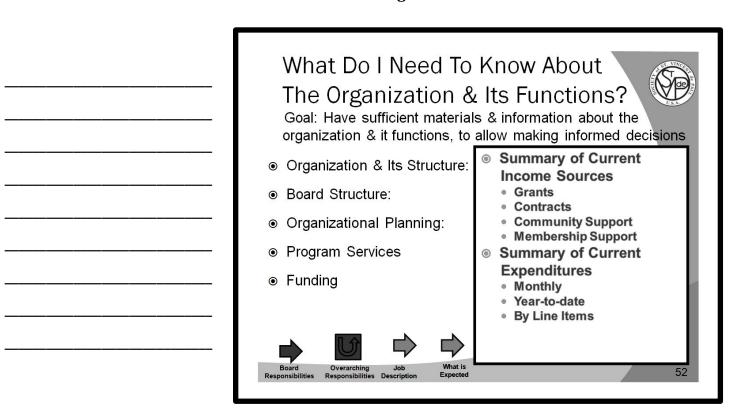


Figure 53 - What Is Expected Of Me As A Board Member?

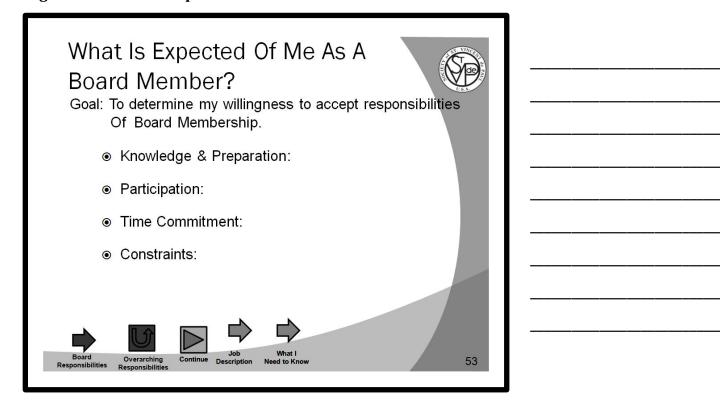


Figure 54 - What Is Expected Of Me As A Board Member?-Knowledge & Preparation

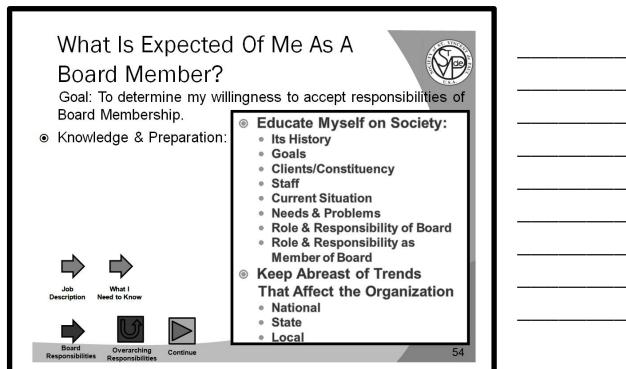


Figure 55 - What Is Expected Of Me As A Board Member?-Participation

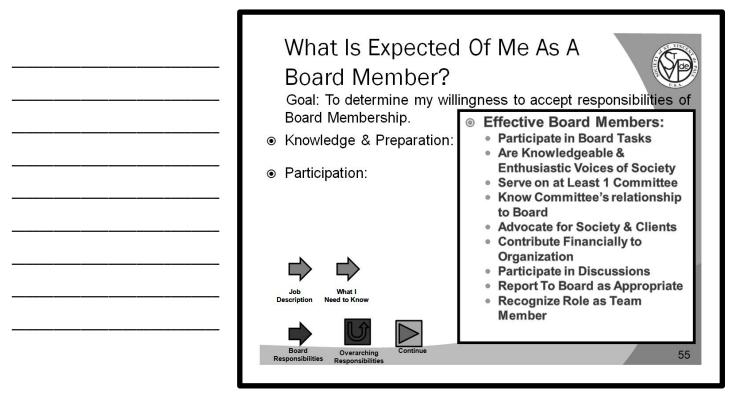


Figure 56 - What Is Expected Of Me As A Board Member?-Time Commitment

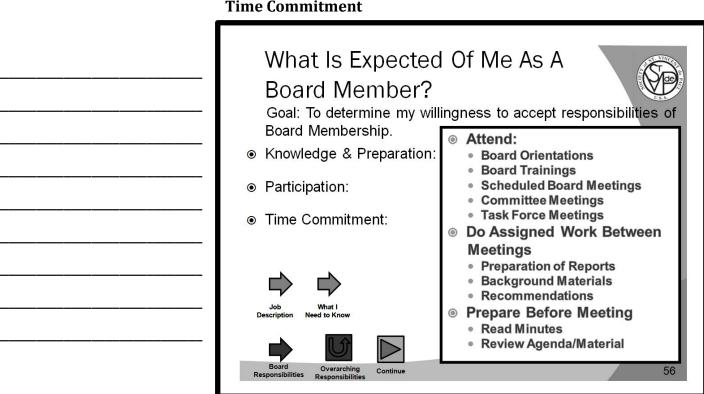


Figure 57 - What Is Expected Of Me As A Board Member?-Constraints

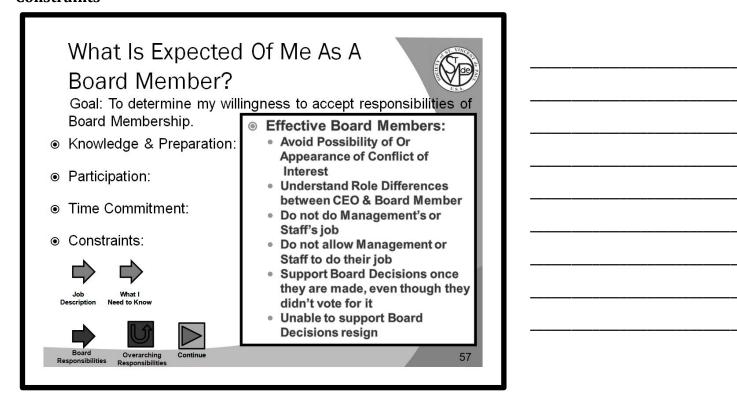


Figure 58 - BOARD RESPONSIBILITIES

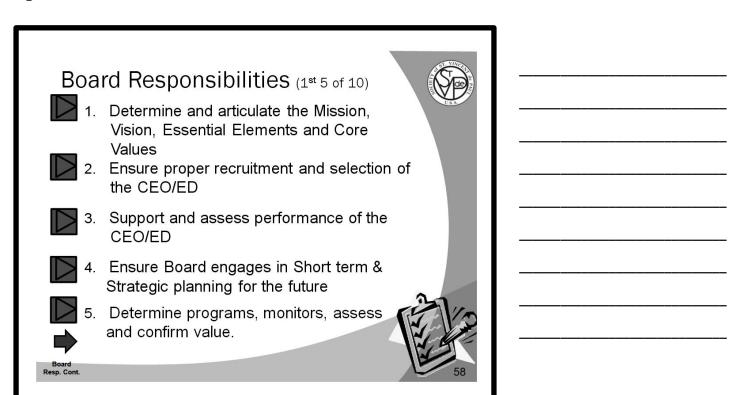


Figure 59 - Board Responsibility 1 - Determine & articulate Mission, Vision, Essential Elements & Core Values

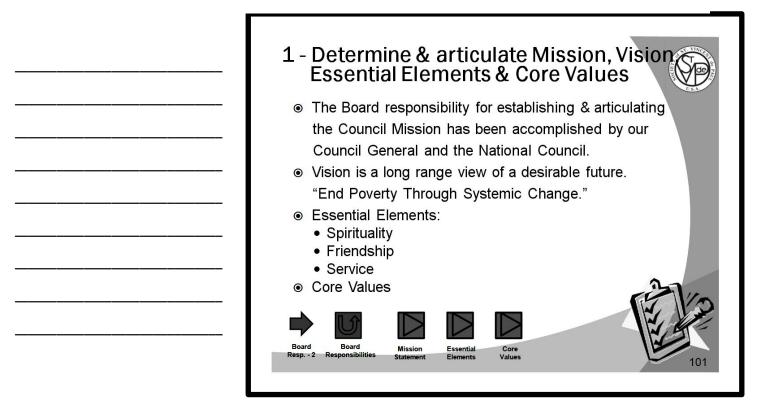


Figure 60 - Mission Statement

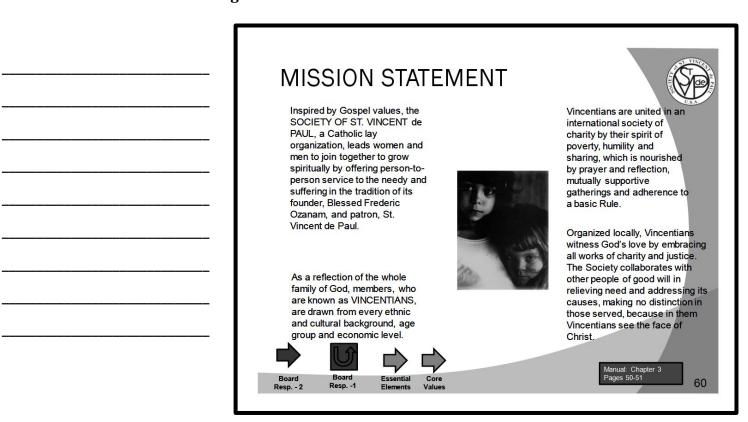


Figure 61 - Essential Elements

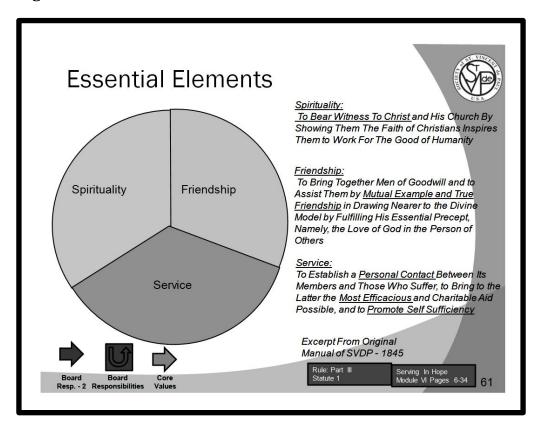


Figure 62 - Core Values

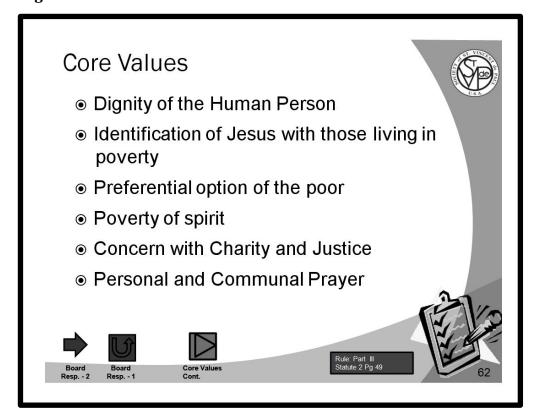


Figure 63 - Core Values (Cont.)

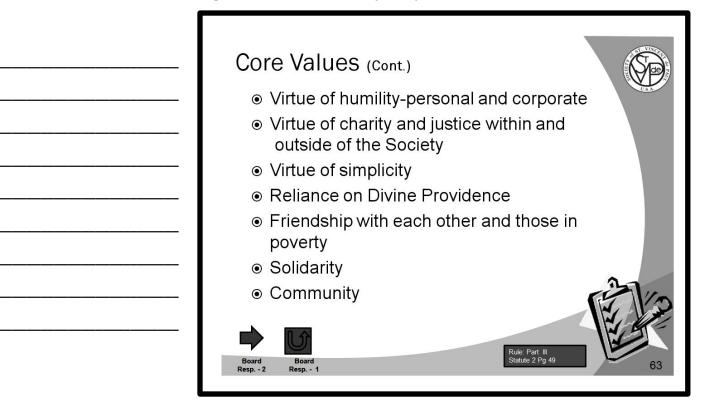


Figure 64 - Board Responsibility 2 - Recruit & Select Council CEO/ED

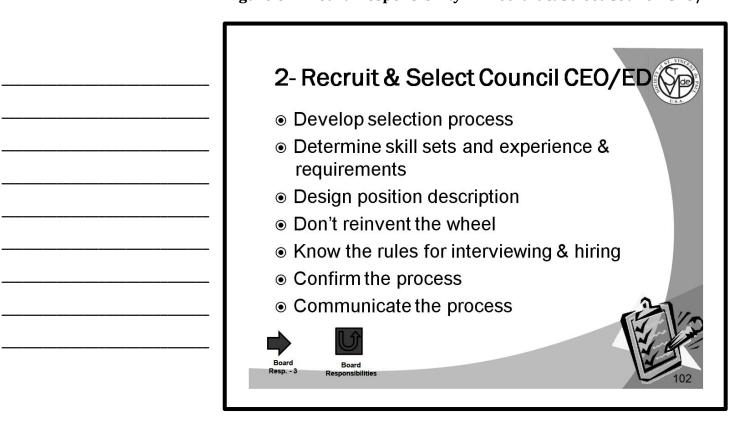


Figure 65 - Board Responsibility 3 - Support CEO/ED & Assess their Performance

3 - Support CEO/ED & Assess their Performance © Clear understanding of expectations, goals, objectives, roles, performance measurements © Clear communication channel with the Board © Clear understanding that CEO/ED works for the Board • Not individuals • Council Bylaws should define the process for removal of CEO/ED • Clarity of functions- Boards, CEO/ED's

Figure 66 - Board Responsibility 4 - Ensure Board engages in Short term & Strategic Planning

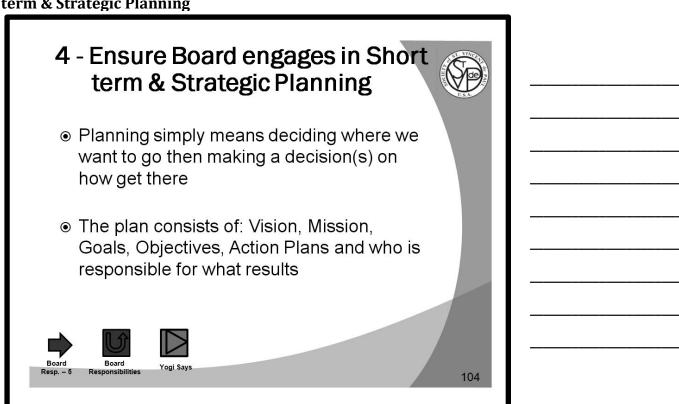


Figure 67 - Yogi Berra says:

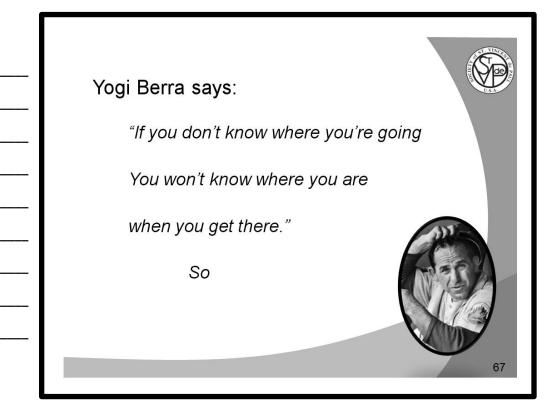


Figure 68 - If you always do -----

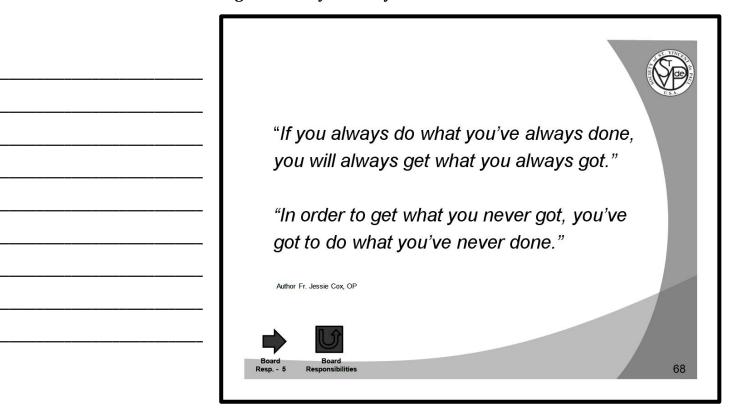


Figure 69 - Board Responsibility 5 - Determine Programs & monitor & assess value

5 - Determine Programs & monitor & assess value The Council provides services and run programs that are too large or complex for a single Conference to operate including Special Works The principles for establishing the priorities for programs and services are stated clearly in our Rule, Mission, Core Values and Essential Elements and the identified needs of the community There are many great tools for exploring this responsibility and can be found at Board Source

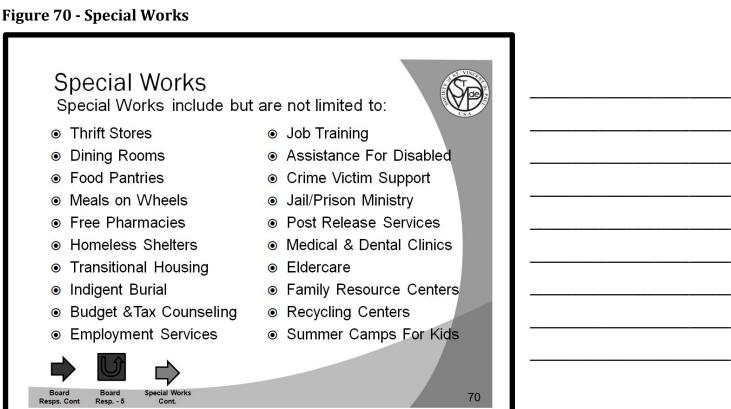


Figure 71 - Special Works Cont.

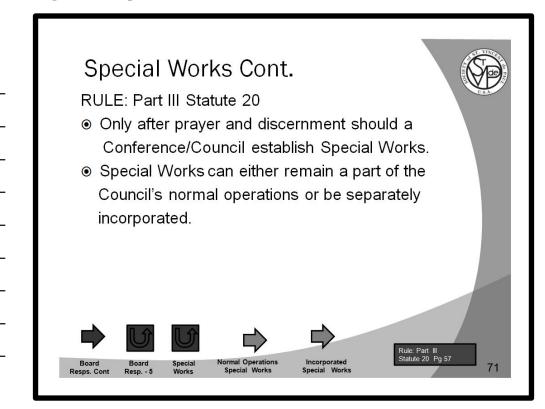


Figure 72 - Normal Operations Special Works

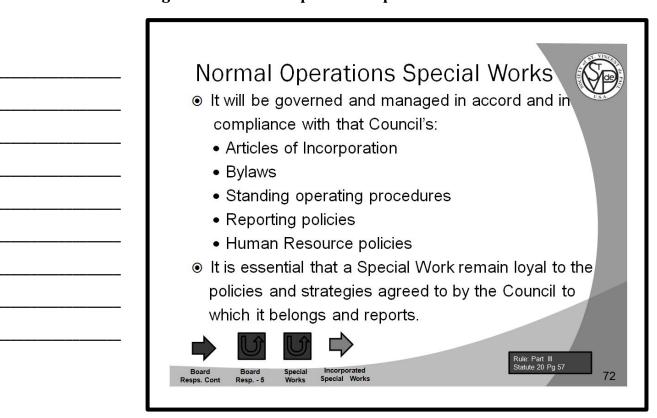


Figure 73 - Incorporated Special Works

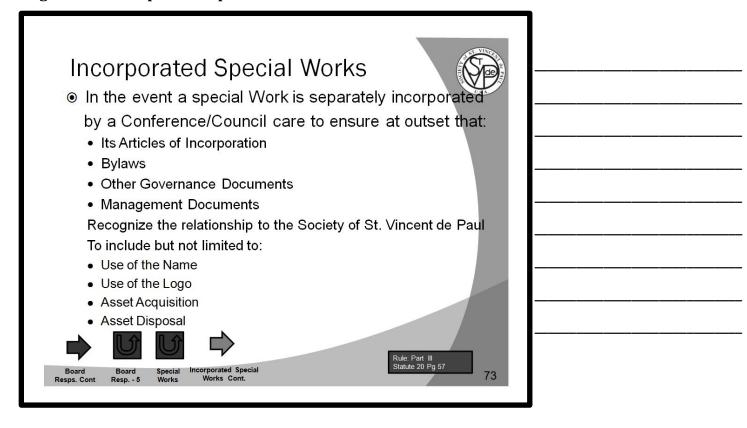


Figure 74 - Incorporated Special Works Cont.

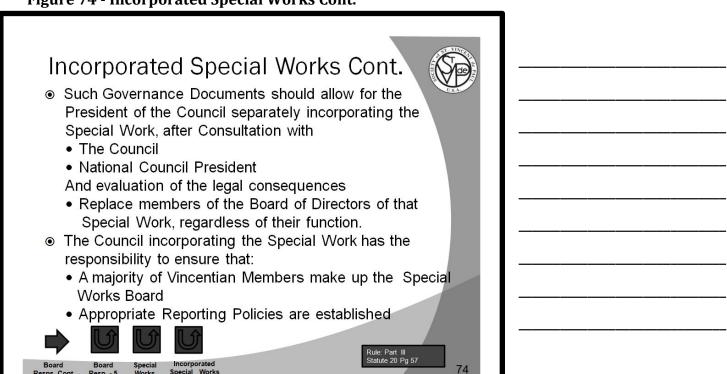


Figure 75 - BOARD RESPONSIBILITIES Cont.



Figure 76 - Board Responsibility 6 - Ensure resources needed to implement plans available

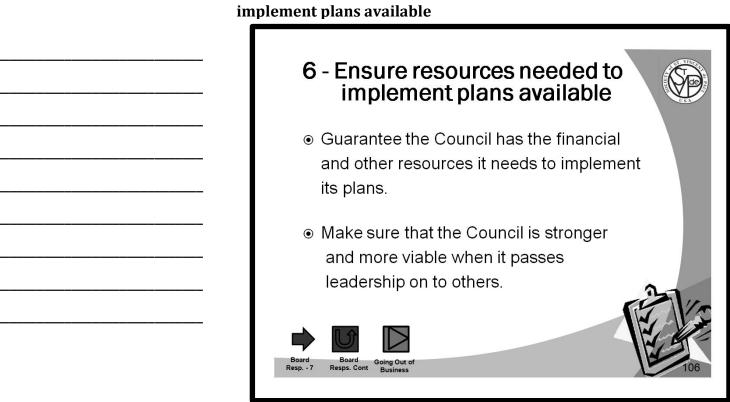


Figure 77 - Reasons Councils go out of existence

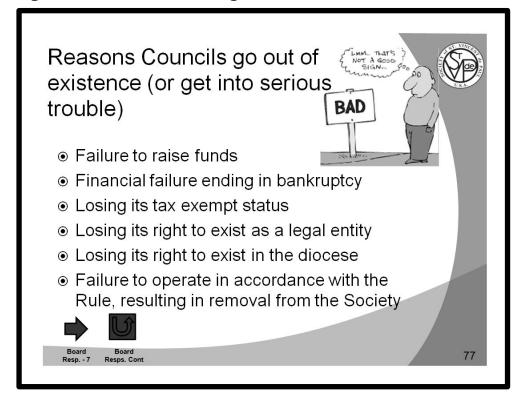


Figure 78 - Board Responsibility 7 - Make sure there is effective management & use of resources

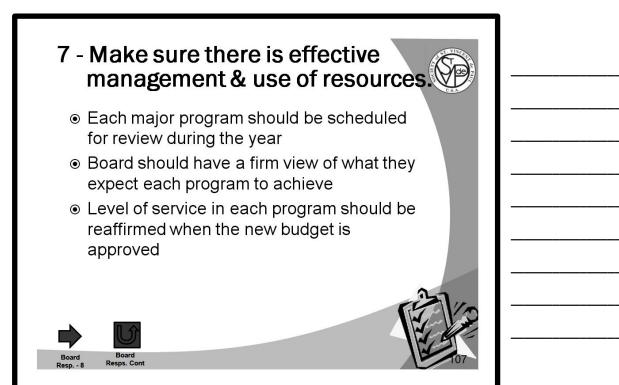


Figure 79 - Board Responsibility 8 - Enhance Society's & Council's credibility and public image

8 - Enhance Society's & Council's credibility and public image © Credibility is corporate integrity. Deserving the trust that what we say can be believed. © Credibility is built with absolute faithfulness to the Rule and Mission. © Public image begins with stating our missions, our core values & what we stand for openly & often. © Public image emerges from telling our story to the public.

Figure 80 - Board Responsibility 9 - Protect Council's & Conference's integrity & ensure accountability

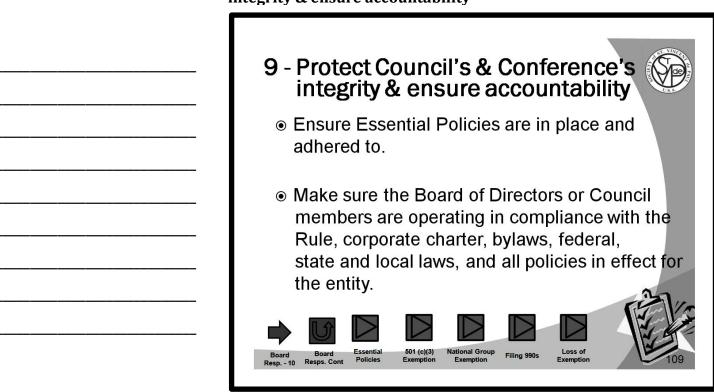


Figure 81 - Essential Policies

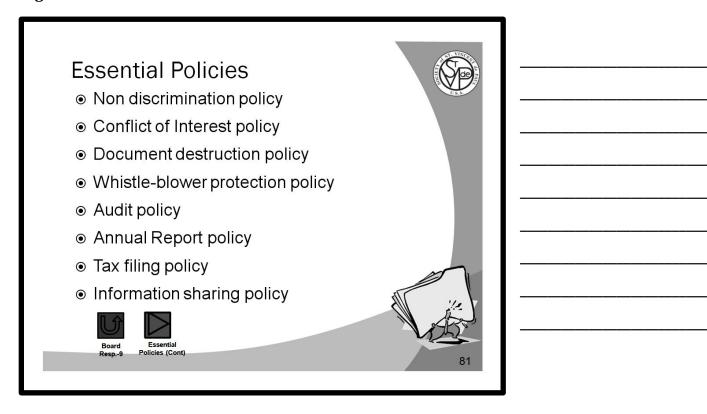


Figure 82 - Essential Policies (cont.)

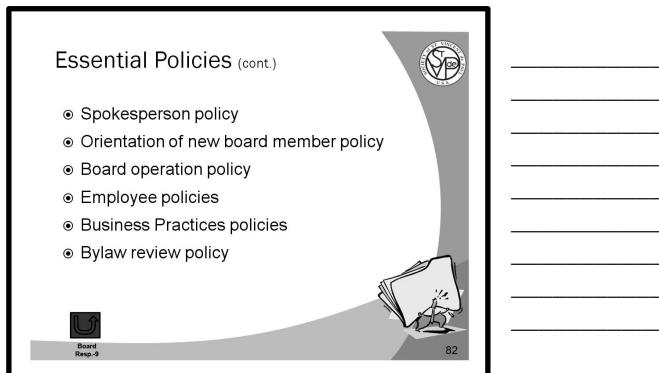


Figure 83 - 501 (c)(3) Tax Exemption

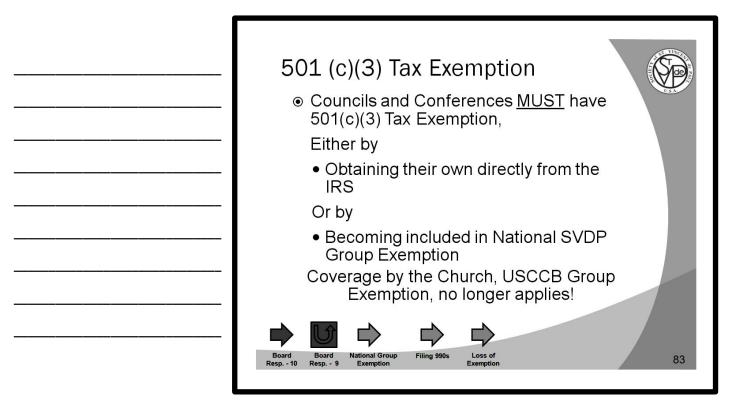


Figure 84- National Group Exemption (NSGED)

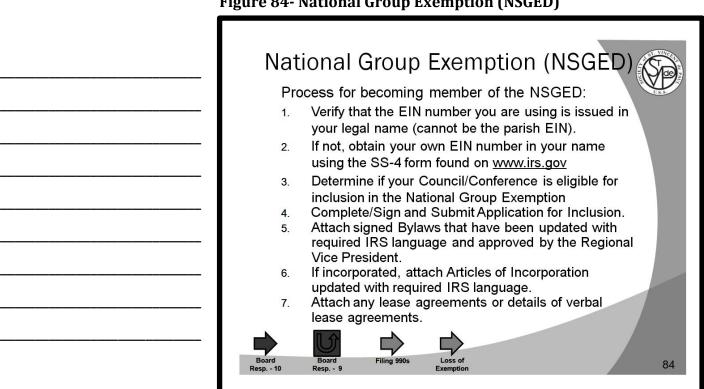


Figure 85 - Filing 990's

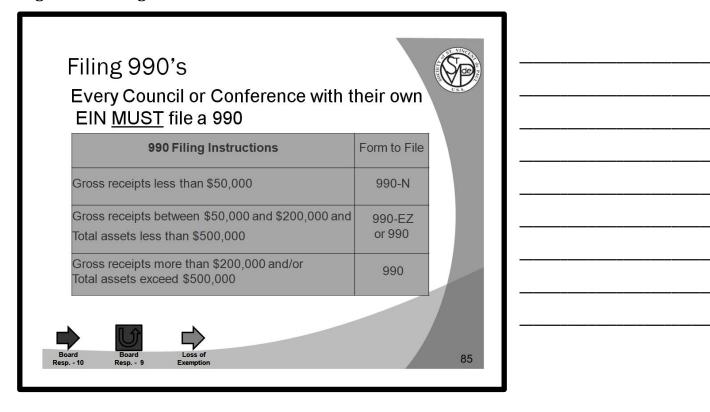


Figure 86 - Loss of Exempt Status

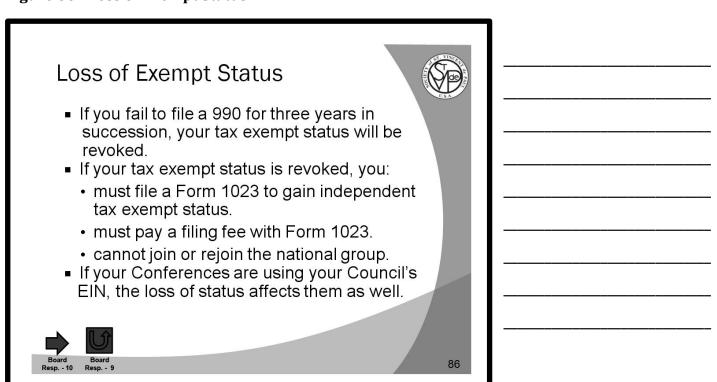


Figure 87 - Board Responsibility 10 - Assess & develop Board's own Effectiveness

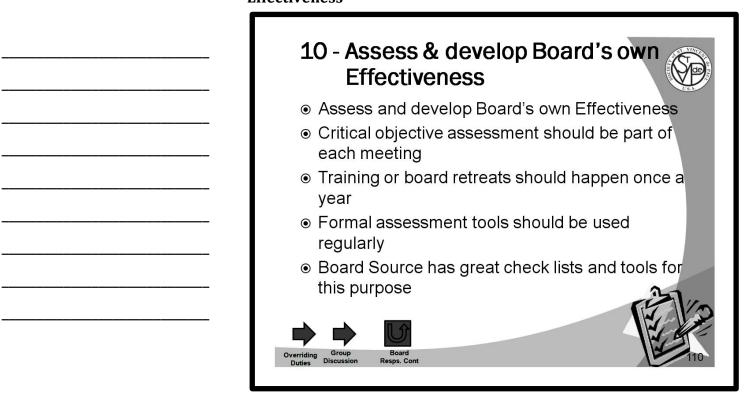


Figure 88 Small Group Discussion

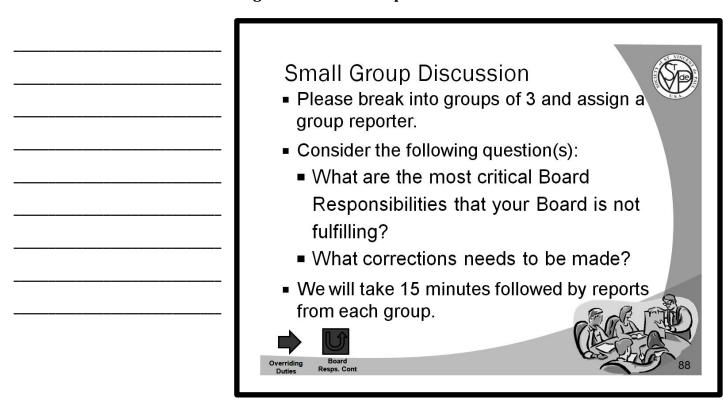


Figure 89 - Overriding Duties

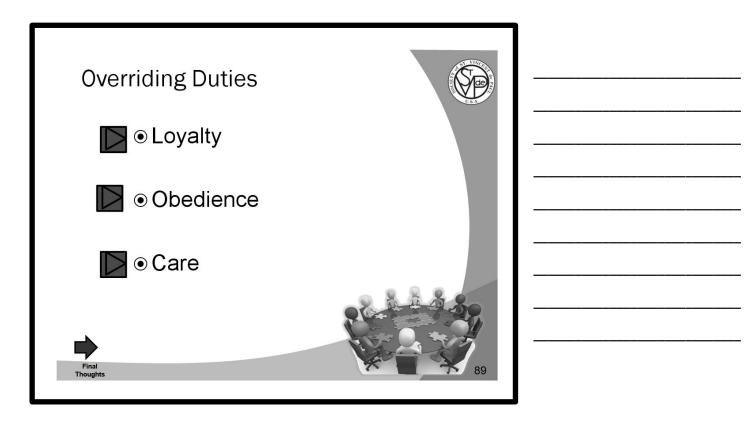


Figure 90 - Loyalty

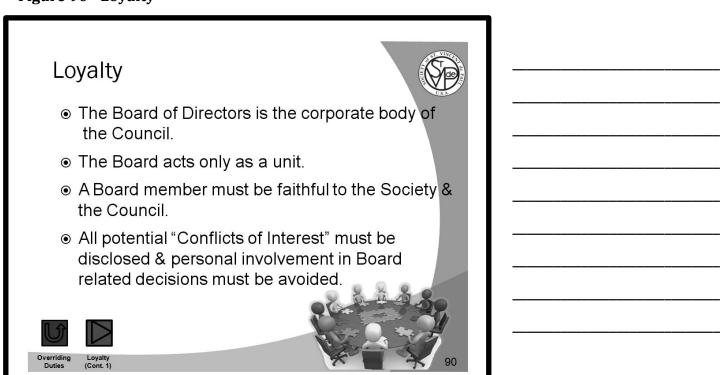


Figure 91 - Loyalty (cont. 1)

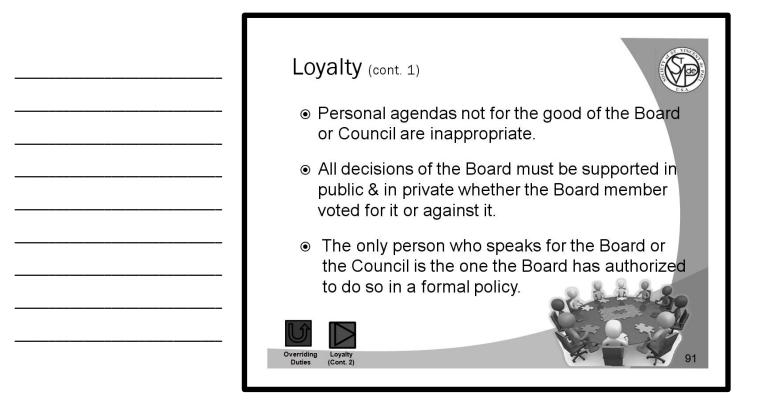


Figure 92 - Loyalty (cont. 2)

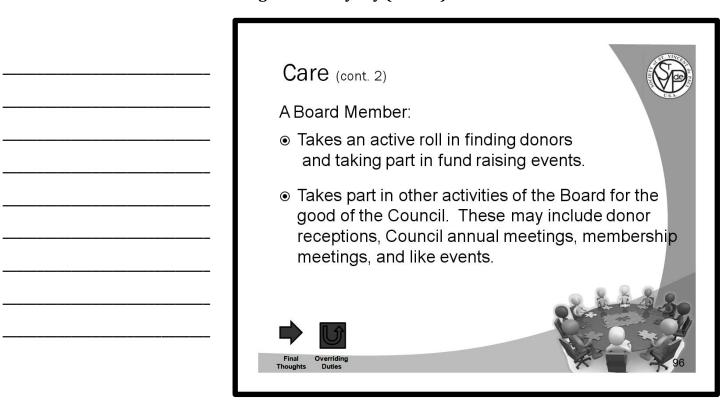


Figure 93 - Obedience

Obedience The member must be obedient to the Rule, Mission, Bylaws, & policies of the Council. They must also be obedient to the laws imposed on the corporation by federal, state & local governments. That means a personal responsibility to work with the Board to be sure all legal requirements for the Council are met accurately & on time.

Figure 94 - Care

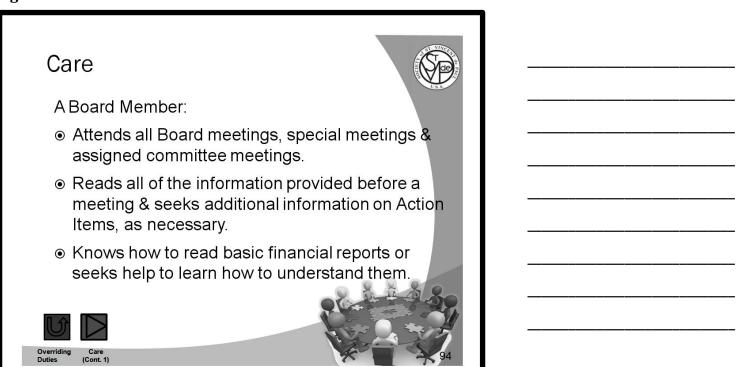


Figure 95 - Care (cont.1)

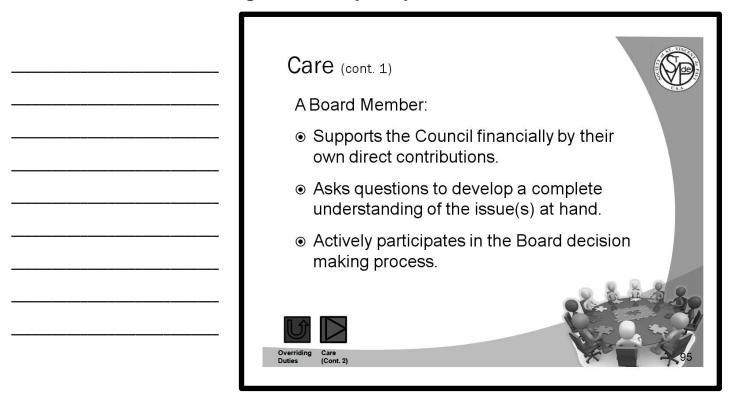


Figure 96 - Care (cont. 2)

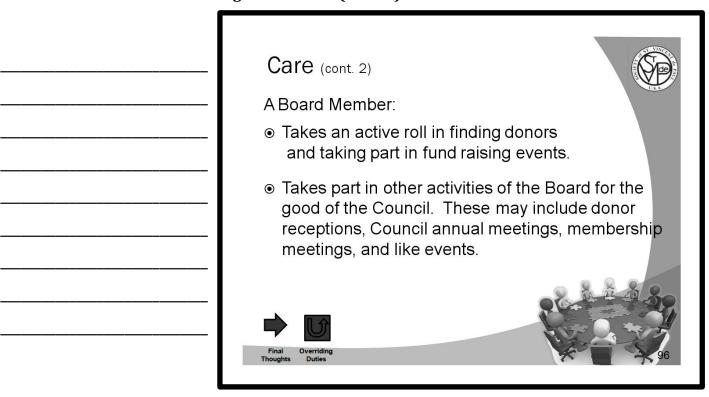
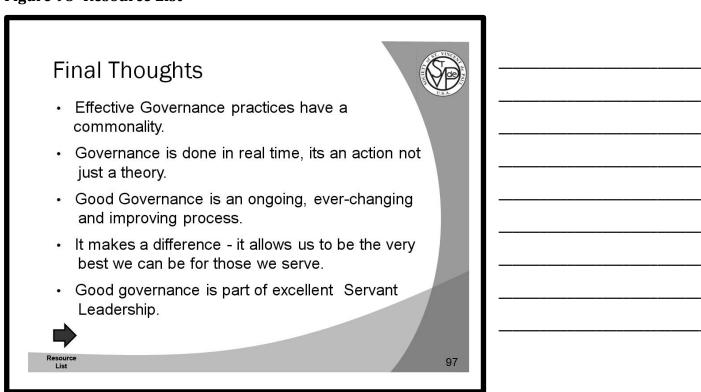


Figure 97 - Final Thoughts

Final Thoughts Effective Governance practices have a commonality. Governance is done in real time, its an action not just a theory. Good Governance is an ongoing, ever-changing and improving process. It makes a difference - it allows us to be the very best we can be for those we serve. Good governance is part of excellent Servant Leadership.

Figure 98- Resource List



97

Figure 99 - Questions

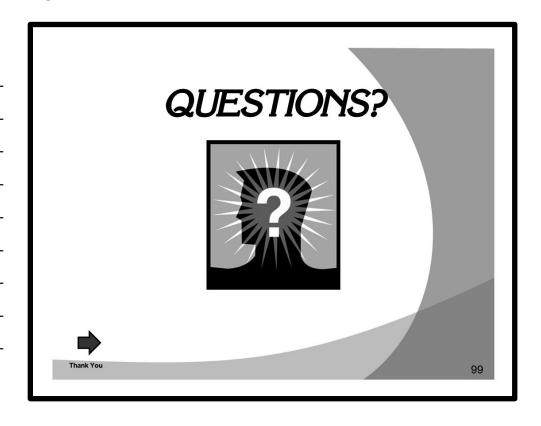


Figure 100 - THANK YOU FOR YOUR PARTICIPATION!



NOTES	

NOTES		

BEATITUDES OF A VINCENTIAN SERVANT LEADER



O God, give us the blessing and grace to be Vincentian Servant Leader:

- **Blessed** are the leaders who have not sought the high places, but who have been drafted into service because of their ability and willingness to serve.
- **Blessed** are the leaders who know where they are going, why they are going, and how to get there.
- **Blessed** are the leaders who know no discouragement, who present no alibi.
- **Blessed** are the leaders who know how to lead without being dictatorial, because true leaders are humble.
- **Blessed** are the leaders who seek the best for those they serve.
- **Blessed** are the leaders who develop new leaders.
- **Blessed** are the leaders who march with the group, interpreting correctly the signs on the pathway that leads to success.
- **Blessed** are the leaders who have their head in the clouds but their feet on the ground.
- **Blessed** are the leaders who consider leadership an opportunity for service.

For this we pray. Amen



GOVERNANCE TRAINING PARTICIPANTS GUIDE

Society of St. Vincent de Paul
National Council of the United States
58 Progress Parkway
Maryland Heights, Missouri 63043-3706

Copyright July 2013 The Society of St. Vincent de Paul National Council of the United States. This program has been developed exclusively for the use by The Society of St. Vincent de Paul and cannot be reproduced in any form without the expressed written consent of The Society.